

1401 H Street, N.W.
Suite 1020
Washington, D.C. 20005
Office 202/326-3822



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Anthony M. Alessi
Director
Federal Relations

March 14, 1997

RECEIVED

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FEDERAL COMMUNICATIONS
COMMISSION
OFFICE OF SECRETARY

Mr. William F. Caton, Acting Secretary
Federal Communications Commission
1919 M Street, NW
Room 222
Washington, DC 20554

RE: **Ex Parte Statement**
CC Docket No. 96-262

Dear Mr. Caton:

On March 11, 1997, Mr. Scott VanderSanden, Mr. Joe Rogers, Mr. Jim Styf and I met with Competitive Pricing Division staff to discuss Ameritech's Operation Support System as it pertains to access reform. The attached material was used as part of our discussion.

Sincerely,

A handwritten signature in cursive script, appearing to read "Anthony M. Alessi".

Attachment

cc: Richard Lerner
David Konuch
Edward Krachmer
Aaron Goldschmidt
Anu Seam

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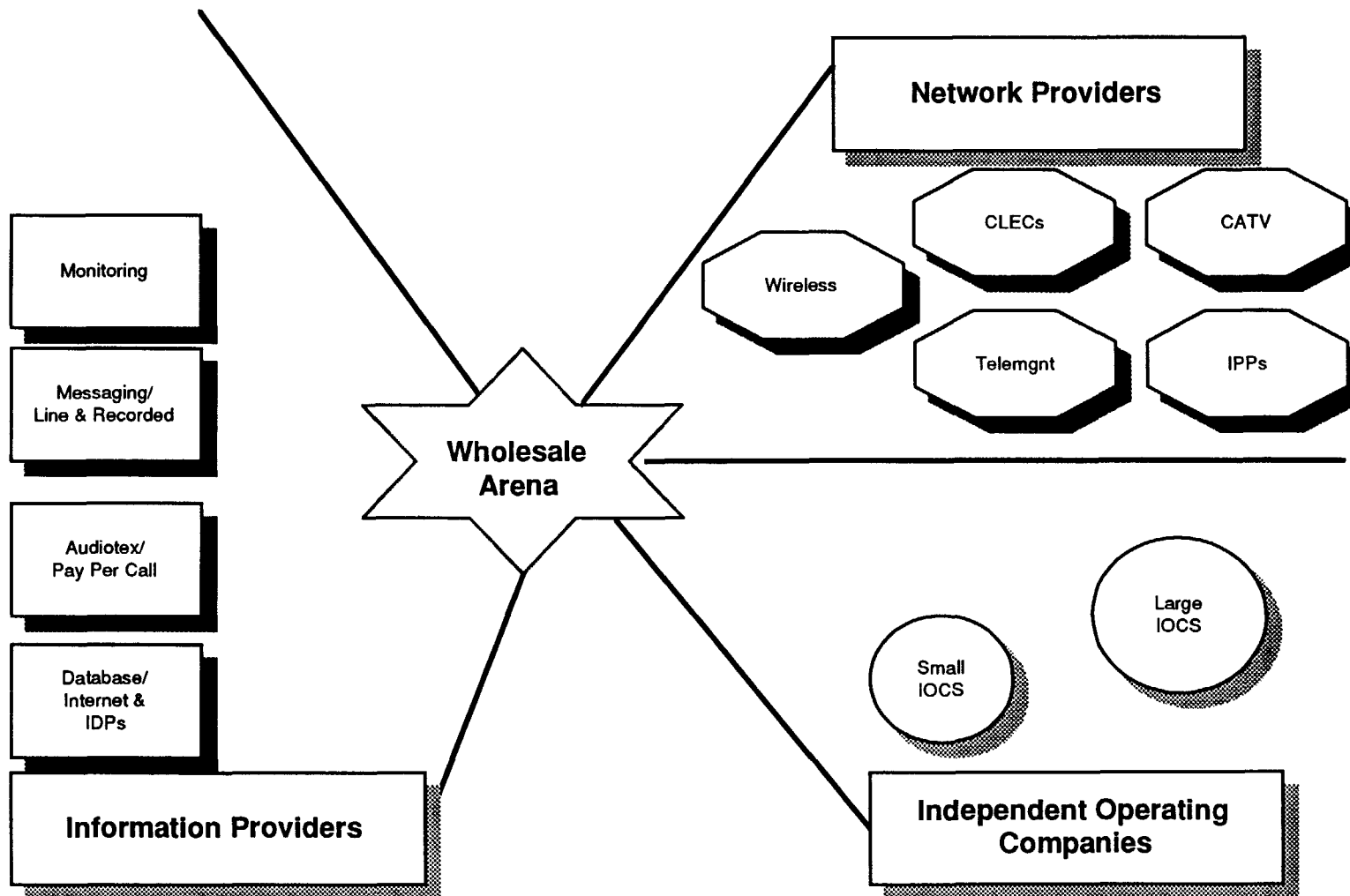




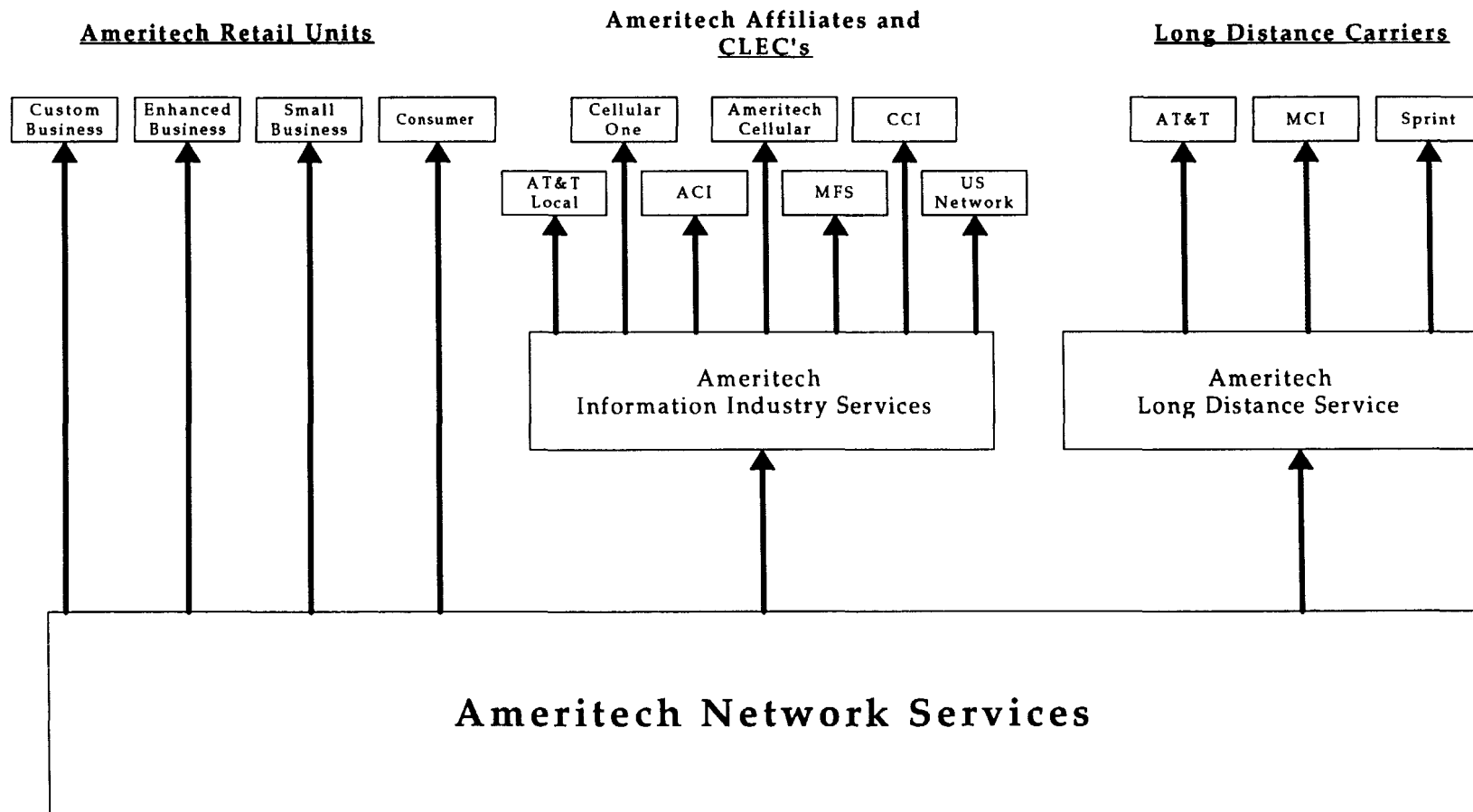
Operation Support System

March 11, 1997

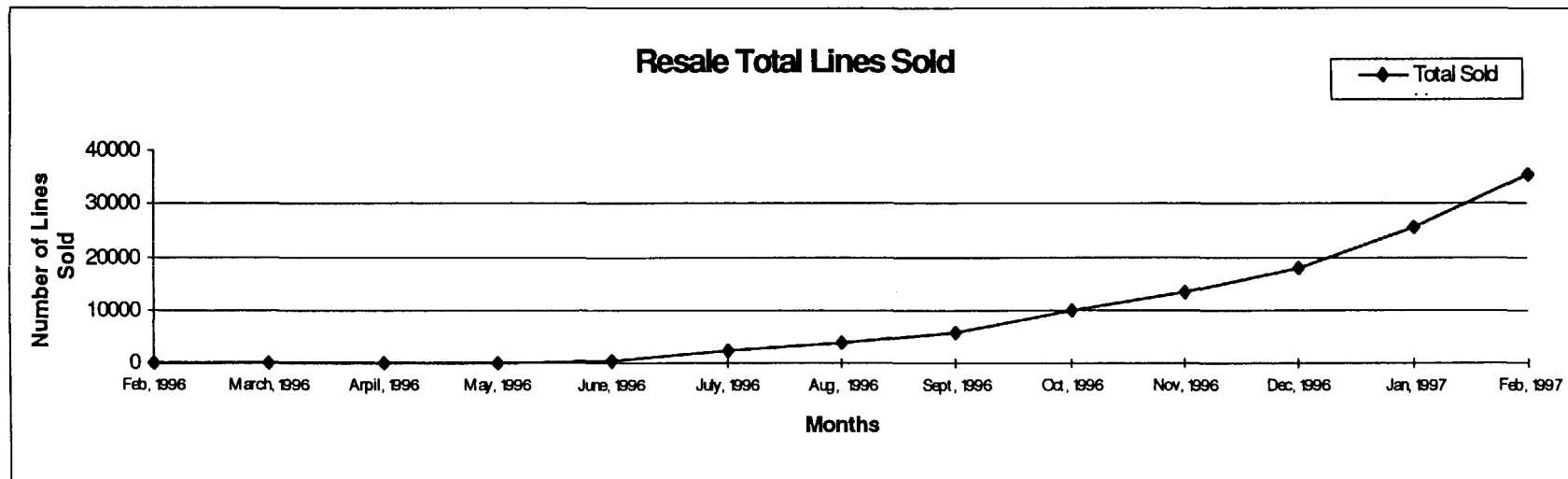
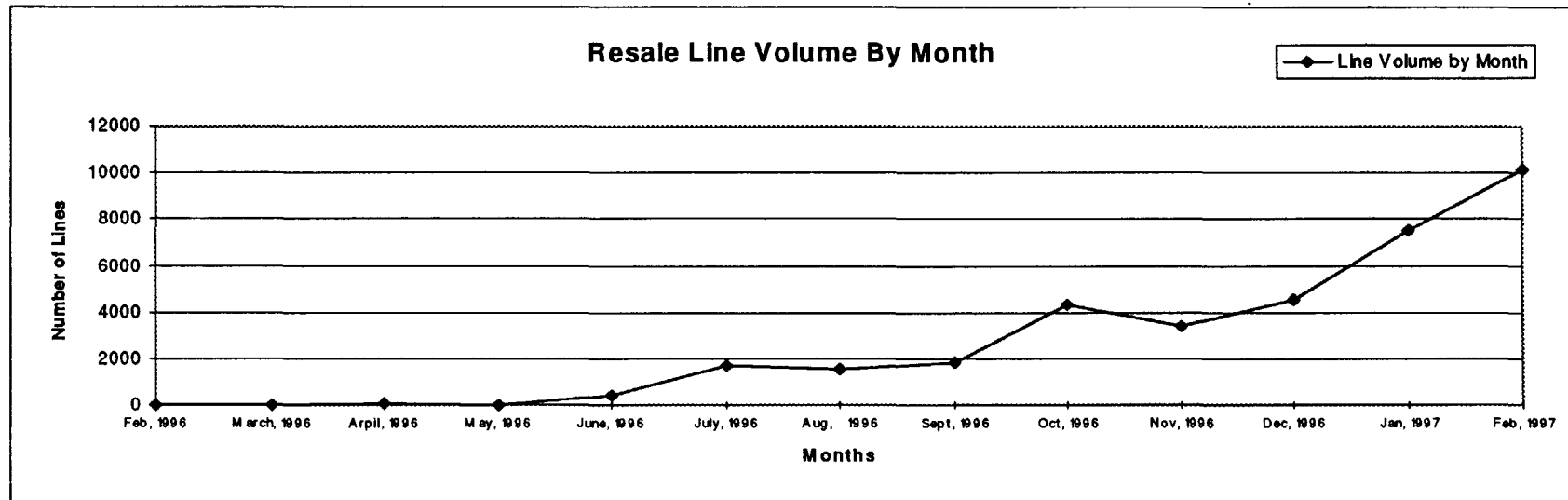
AIIS Customer Segments



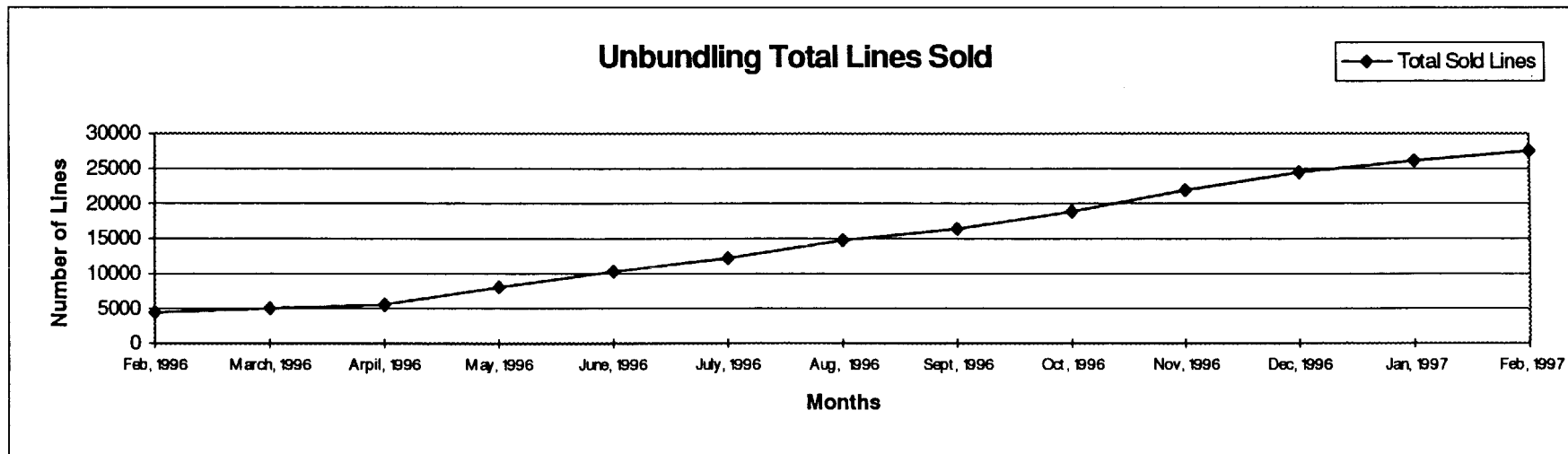
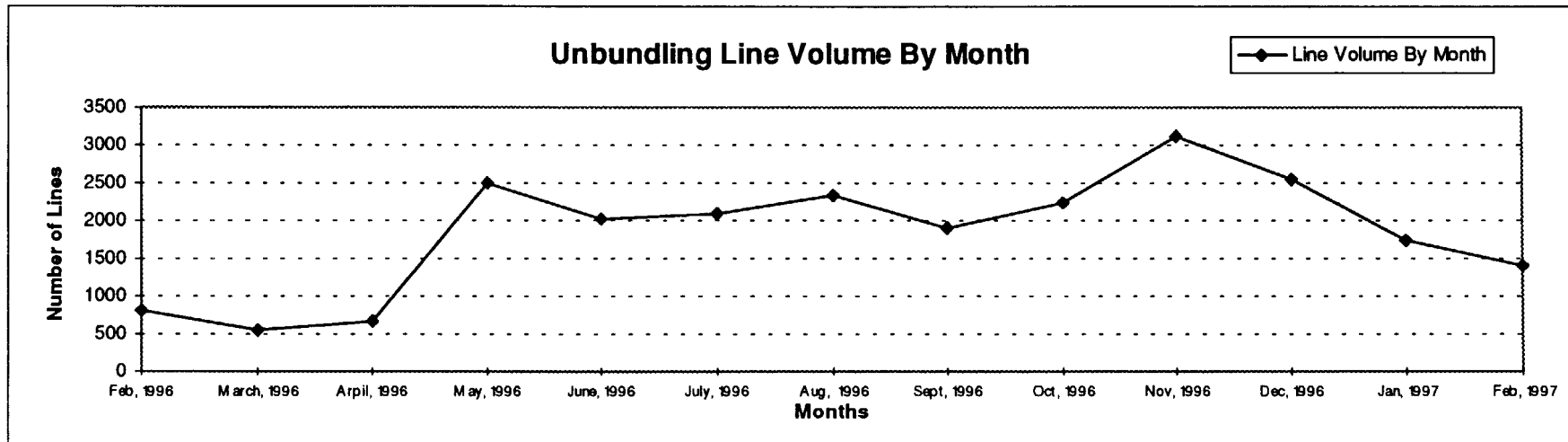
Ameritech Service Flow



Resale Volumes



Unbundling Volumes



Operation Support System (OSS)

FCC Interconnection and Access Rules

- ◆ OSS Functions Associated with
 - Pre-Ordering and Ordering
 - Provisioning
 - Billing
 - Maintenance
- ◆ Parity with Affiliates and Internal Operations

Ameritech's Electronic Interface History

- ◆ Compliance Head Start - 1993
 - Unbundling/Interconnection - 5/95
 - Resale Ordering - 2/96
- ◆ Proactive in Providing Access to OSS Functions

Operations Support Functions

Scope of Requirements

- ◆ Pre-Ordering and Ordering
 - Customer Service Record
 - Telephone Number Selection
 - Due Date Selection
 - Feature Availability
 - Address Validation
 - Order Entry
- ◆ Billing
 - Usage
 - Monthly Bill
- ◆ Maintenance
 - Trouble Entry
 - Trouble Status
- ◆ Provisioning
 - Order Status

Ameritech Adheres to Industry Standards

- ◆ **Pre-Ordering → EDI**

TCIF/ATIS

Release 5.0 ANSI 003030

- ◆ **Ordering Line Services → EDI**

TCIF/ATIS

Release 5.0 ANSI 003030

- ◆ **Ordering Trunk Side Services → ASR**

OBF/ATIS

Bellcore

SR-STS-471000 Issue 4 date 7/96

- ◆ **Trouble Administration → T1.227 & T1.228**

T1/ATIS

- ◆ **Billing → EMI**

Bellcore

SR320 Issue 12 date 10/95

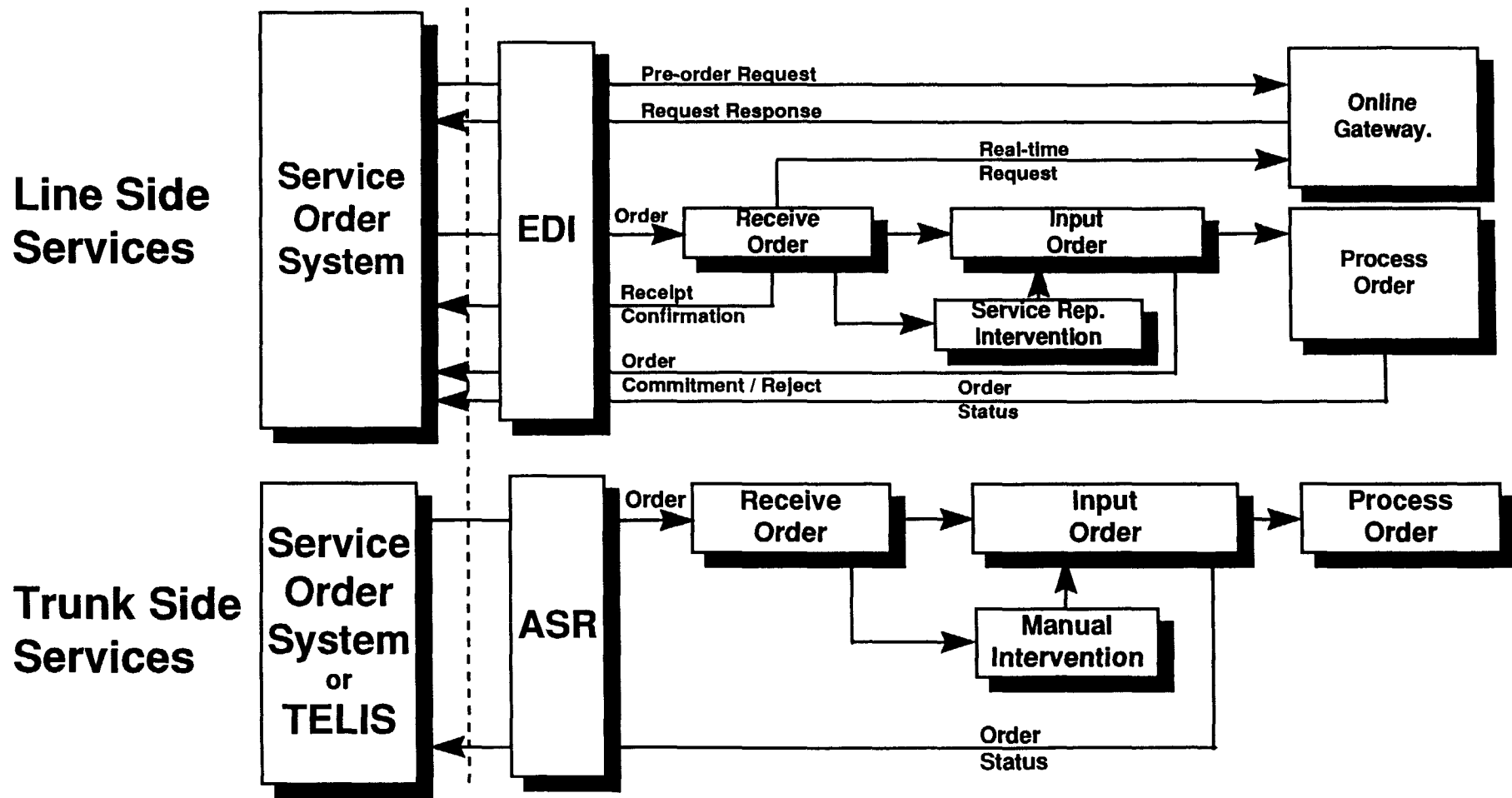
Ameritech Complies With FCC Access Requirements

- ◆ Ameritech Customer Contact Personnel
 - Functions
 - Information
- ◆ Access Methods
- ◆ Response Time

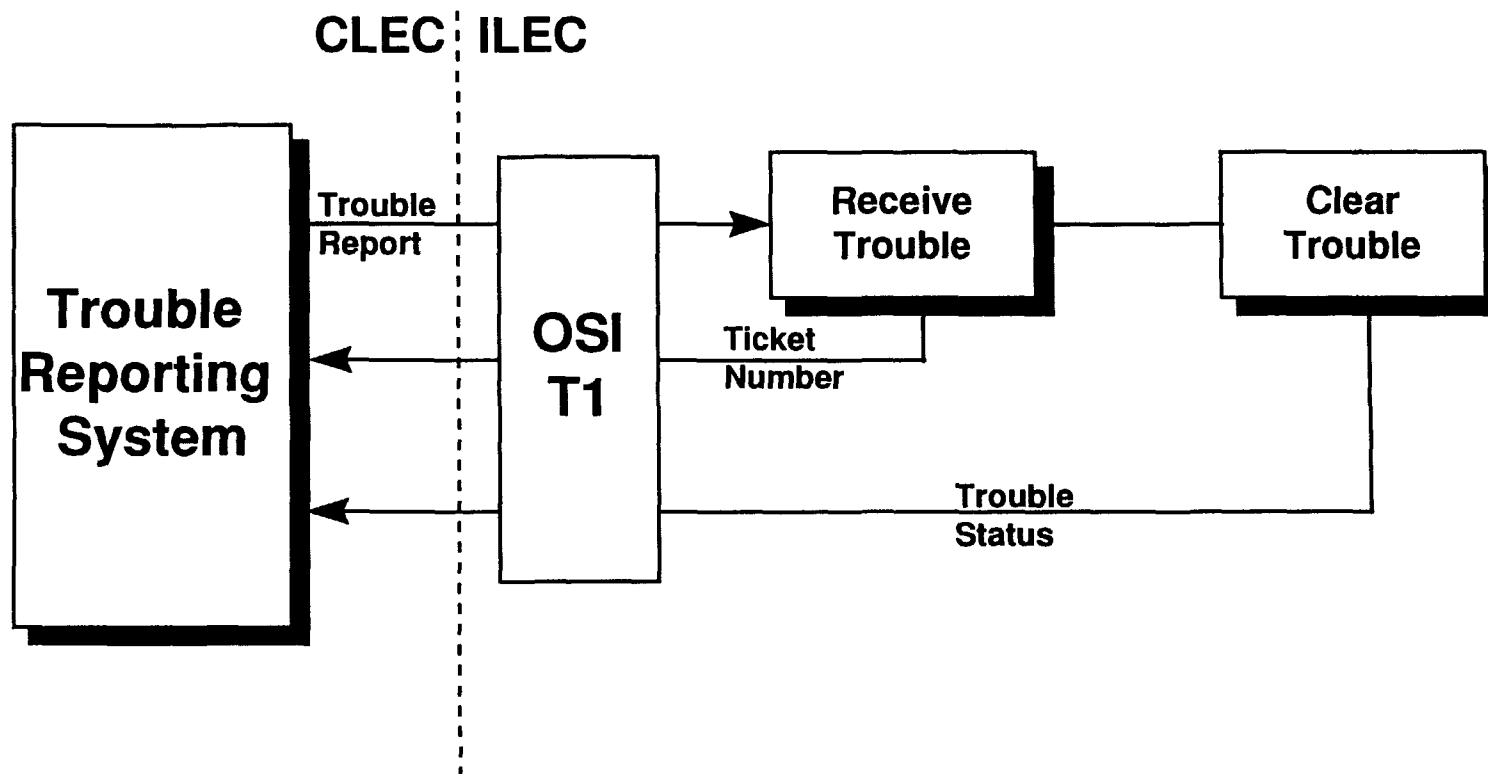
Ameritech's Approach to Providing Operations Support Functions

- ◆ Consistent with Industry Standards
- ◆ Support Development of Additional Standards
- ◆ Two Types of Data
 - Static ➡ File Transfer with Periodic Update
 - Dynamic ➡ On-line Access
- ◆ Application to Application Interface

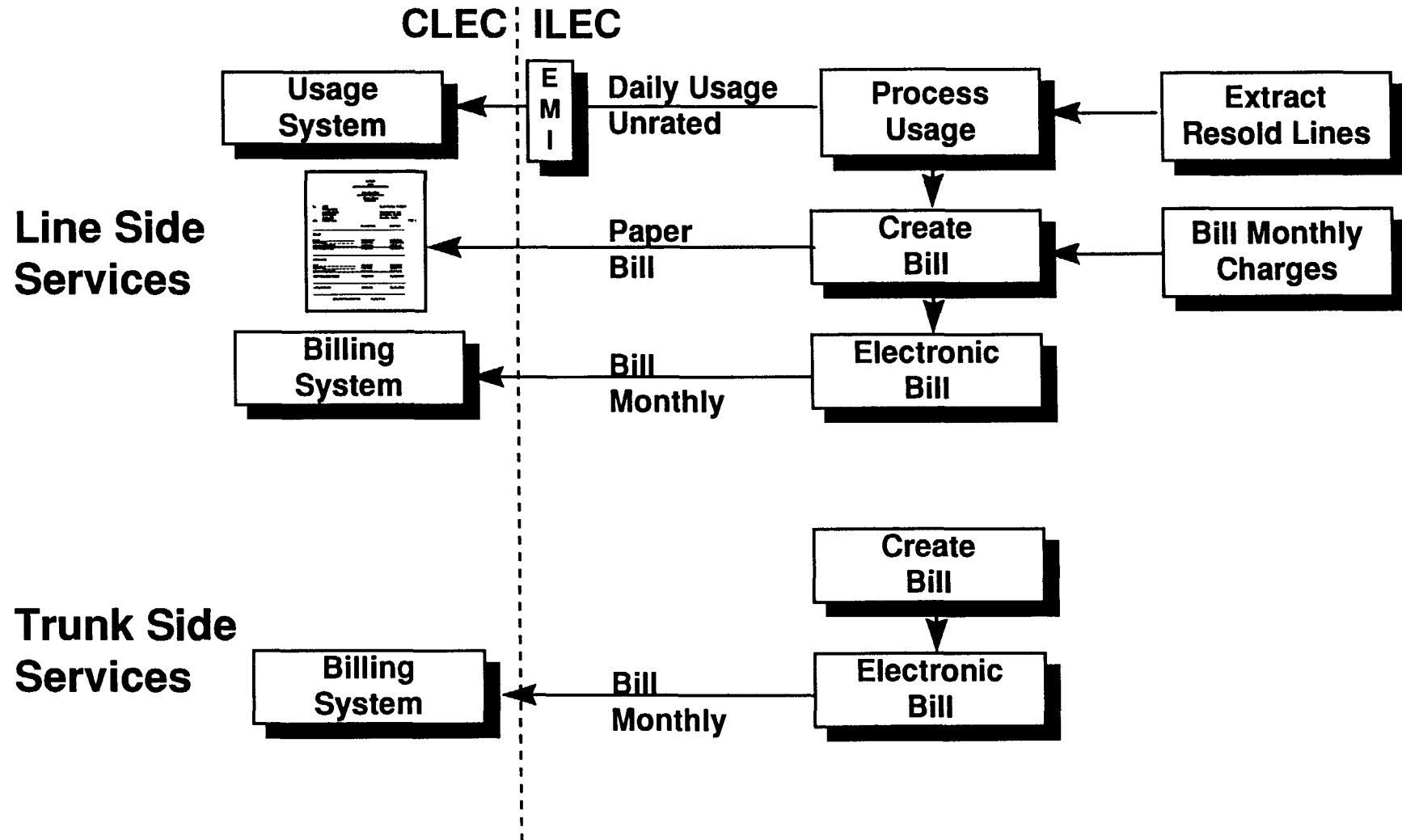
Ordering and Provisioning Electronic Interfaces



Maintenance Electronic Interface



Billing Electronic Interface



OSS Interface Status

OSS Function	Internal Testing	CLEC Testing	CLEC USE
Pre-Ordering	Yes 11/95 - 12/95	USN MFS 3/15/97	USN
Ordering	Yes Resale: 11/95 UNE: 2/95	Resale: AT&T, CBG, GE ResCom, NRS, USN UNE: CCT, Brooks, MFS	Resale: USN, NRS UNE: CCT, Brooks, MFS
Provisioning	Yes Resale: 11/95 UNE: 2/95	Resale: AT&T, CBG, GE ResCom, NRS, USN UNE: CCT, Brooks, MFS	Resale: USN, NRS UNE: CCT, Brooks, MFS
Maintenance and Repair	Yes	Same as Access used by IXC for 2 years	Same as Access used by IXC for 2 years
Billing	Resale: Yes 11/95	In use before Act	Resale: AT&T, CBG, GE ResCom, MFS, NRS, USN, OneStop, LCI, United Communications UNE: CCT, Brooks, MFS